Smart Cordless Video Doorbell

QUICK START GUIDE
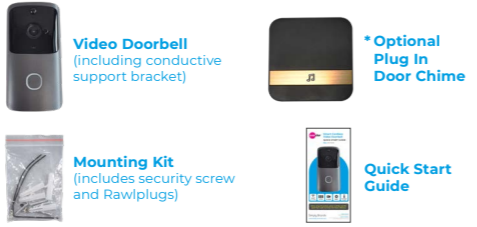
SKU: SBA-00115/119

WiFi 2.4 GHz	3.7V	H.264	166°	Two-Way Audio

Before using this product, please carefully read this Quick Start Guide and keep it for future reference

Simply Brands

www.simply-brands.com

Importer Name:
Simply Brands (Asia) Ltd
Importer Address:
Unit 04-05, 16th Floor, The Broadway No. 54-62
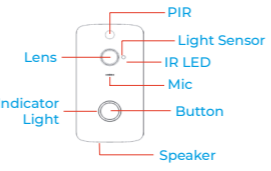Lockhart Road, Wanchai, Hong Kong

Package Contents

After opening the packaging, please make sure the video doorbell is in undamaged condition and check all the parts shown below are intact.

Video Doorbell (including conductive support bracket)

Mounting Kit (includes security screw and Rawlplugs)

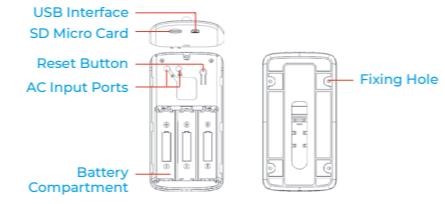*** Optional Plug In Door Chime**

Quick Start Guide

Video Doorbell Overview

After opening the packaging, please make sure the doorbell is in undamaged condition and check all the parts shown on the right are intact.
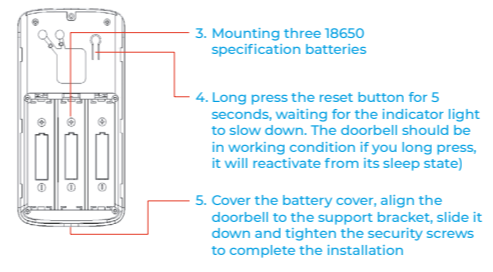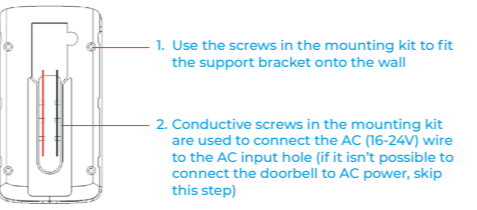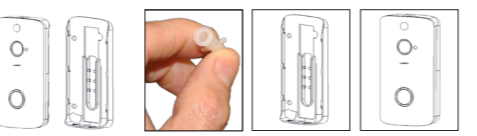
- PIR
- Light Sensor
- IR LED
- Mic
- Button
- Speaker
- Lens
- Indicator Light

IR LED — If the ambient light is too low, to enable the infrared light, increase the environmental brightness

Light Sensor — Used to measure environmental brightness level, when the illumination intensity is less than 2 Lux, you should enable the IR LED

MIC — Audio capture

Button — The doorbell button

PIR — If there's movement in front of the doorbell, the doorbell is able to send an alert notification to your mobile phone

Lens — Video image capture

Indicator Light — *Blinking blue* – configuration status; *Constant red light* – failed to connect WiFi; *Blue light is on* – the device is connected successfully *Red and blue light together* – the device is connected to WiFi

Speaker — Vocally respond to people using the built-in voice intercom

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- USB Interface
- SD Micro Card
- Reset Button
- AC Input Ports
- Fixing Hole
- Battery Compartment

AC Input — Power is supplied to the doorbell by installing the AC input into the supply hole on the mounting bracket

Reset Button — To check the doorbell working status, long press for 5 secs to restore factory settings

Battery Compartment — Install 18650 specification batteries

Fixing holes — Fit the support bracket onto the wall with the mounting screws from the mounting kit

Security Screw Hole — Screw in the security screw into the fittings to prevent the doorbell from being stolen

SD Micro Card — It can store up to 32gb of video footage

Installation Guide

As shown in the figure below, detach the support bracket by sliding it downwards from the doorbell.

1. Use the screws in the mounting kit to fit the support bracket onto the wall

2. Conductive screws in the mounting kit are used to connect the AC (16-24V) wire to the AC input hole (if it isn't possible to connect the doorbell to AC power, skip this step)

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3. Mounting three 18650 specification batteries

4. Long press the reset button for 5 seconds, waiting for the indicator light to slow down. The doorbell should be in working condition (if you long press, it will reactivate from its sleep state)

5. Cover the battery cover, align the doorbell to the support bracket, slide it down and tighten the security screws to complete the installation

Synching the Door Chime*

Syncing — Press and hold the door chime's volume key for 4 seconds, the LED Light will turn ON. Next, press the doorbell button within 5 seconds. When the door chime's LED quickly blinks, it will be synced with the video doorbell.

Reset — Press and hold the door chime's volume key for 10 seconds. The unit will reset.

> *** Please skip these above steps if you haven't already purchased the optional door chime.**
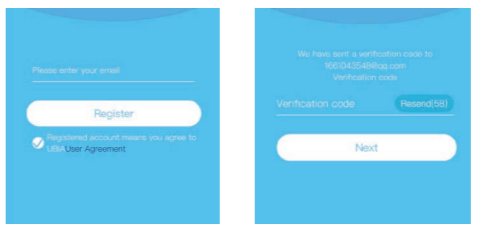
UBox App Connection for smart devices

Thanks for choosing our product. Please scan the following QR code to install the App on your smartphone. Then set up your device by following these steps after it's installed.
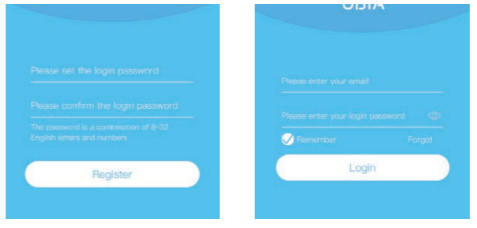
App Installation

Scan the QR code below or search **UBox** from the App Store (for iOS devices) or from the Google Play Store (for Android devices) to download and install the App.
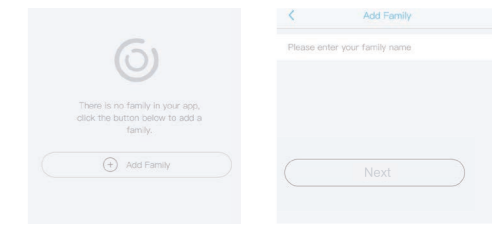

UBox App Registration

1. Open the App, enter your mobile number or email address and click to agree the user agreement. Then click 'Register' to get the verification code. For a better user experience, please allow all security permissions to avoid missing any important notifications and App updates.

2. Enter the verification code and click 'Next'. If you haven't received the code in your inbox, please check if it's accidentally gone in to your spam mailbox.
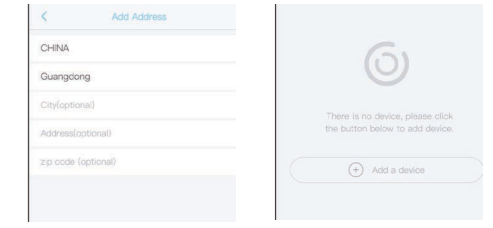

3. Set the login password and click 'Register' to complete the registration process. For your password security, the password requirement is a combination of letters and numbers more than 8 digits.

4. Enter the phone number or email address used for registration and enter the password, then click 'Login'.

Device Connection

1. Click 'Add Home or Device Installation Location' and enter the family name as prompted to add an address.
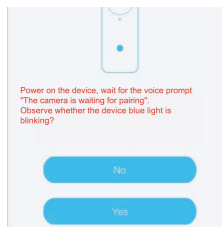
2. Enter your family name and click 'Next'.

3. Enter the required information for the country and region, then click 'Done'.
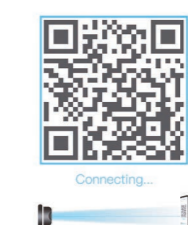
4. Click to add a smart device.

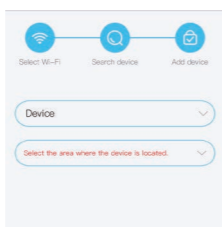**5.** Switch on the device and click to install the listed smart device.

Setup device

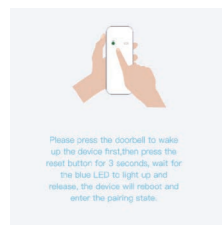Set up a new device, or relocate an existing device to a new Wi-Fi network.

Install Relay Set

6. After the device is powered on, wait for the voice prompt 'the device is waiting for pairing'. That means your device is in pairing mode.

Power on the device, wait for the voice prompt "The camera is waiting for pairing". Observe whether the device blue light is blinking?

No

Yes

7. If you don't hear the voice prompt, please press the doorbell to wake up the device first, then hold and press the reset button for 3 seconds, wait for the blue LED to light up and release. The device will reboot and will revert back to the pairing mode.

Please press the doorbell to wake up the device first, then press the reset button for 3 seconds, wait for the blue LED to light up and release, the device will reboot and enter the pairing state.

8. The App will automatically display the WiFi name. Please manually type in the WiFi password. You can choose the QR code configuration or sonic configuration.

Select Wi-Fi · · · Search device · · · Add device

UBIA

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The device does not currently support 5GHz WiFi bands. Please make sure your phone is connected to a 2.4GHz WiFi band, then raise the volume of your phone and keep it a few inches away from the device while it connects.

QR code configuration

9. QR code configuration. Select QR code configuration and place the screen of the smart phone/device 10cm away from the device. Please keep the camera facing the QR code and release it when you hear the prompt tone.
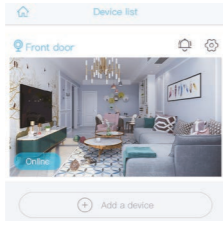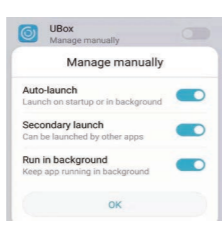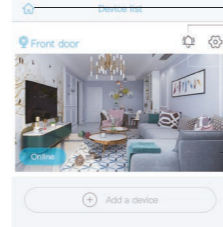
Connecting...

10. Select the family name or device location then click 'Done'.

Select Wi-Fi · · · Search device · · · Add device

Device

Select the area where the device is located.

11. After the set up is complete, the device will automatically enter the device list. Congratulations! The device is ready to use.

Front door

Online

Add a device

12. Android User Open Notification Settings: Open the App and select My ▶ My Friends ▶ Push Settings ▶ Auto run ▶ Find UBox Open Auto Management ▶ click UBox Manual Management again ▶ allow Self-Start, allow Associated Start to Open, allow Later Activities to Open ▶ click OK

UBox
Manage manually

Manage manually

Auto-launch
Launch on startup or in background

Secondary launch
Can be launched by other apps

Run in background
Keep app running in background

OK

Device list

Front door

Online

Add a device

Device · Cloud video · Album · My

→ Enter to select your family or device location

→ Turn on/off the push notification

→ Settings: sharing,cloud storage, delete the device, etc. (After the device is deleted, a different mobile phone can be connected)
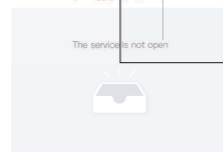
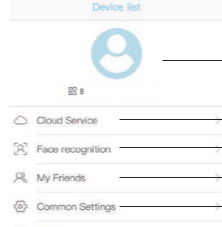→ Click to add the preview section

→ Click to add a smart device

→ Account and value-added account management

Device list

Cloud Service
Face recognition
My Friends
Common Settings
About
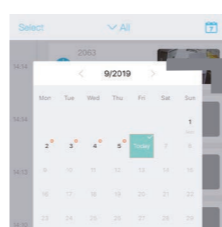
→ Check account information and change password

→ Check and purchase Cloud service

→ Check and purchase AI Cloud Facial Recognition

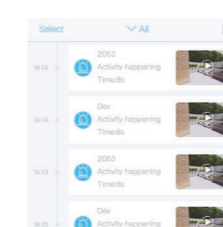→ Check and add My Friends list and privacy permissions

→ Set the default voice and resolution

→ Check the App version

Select ∨ All · 9/2019

Select ∨ All

2051 Activity happening Time:8s
Day Activity happening Time:8s
2051 Activity happening Time:8s
Day Activity happening Time:8s

Click the 'Calendar' icon in the top right corner and select the date to playback all the Cloud videos for the current day.

Select the date you want to view all the Cloud videos for that day.

Front door

Online

2019-09-06

The service is not open

→ Basic settings. Set storage management, screen flip, environment mode, PIR detection, sleep time, power frequency, LED indicator, device name. Also check device's name, ID, model, Firmware version & update, manufacturer details.

→ Turn on/off the speaker

→ Screenshot
→ Micro SD memory and Cloud storage conversion button
→ Real time recording button

→ Microphone – speak to the smart device

Warnings

1. The device is equipped with a rechargeable lithium battery. The battery life will be affected by the device wake-up times and the number of wake-ups. Therefore, the PIR sensor alarm detection function will be active when used in a busy environment where there's a lot of people. It is recommended to turn off or set the device to low sensitivity to reduce device wake-up and call time to extend battery life. Please recharge the batteries immediately when the battery level is low.

2. Put the device in range of your router. Please make sure the WiFi network is operating normally wherever it's installated and check whether the WiFi is in range of the device especially if it's installed outdoors. If the WiFi signal is weak, you need to select the relay setting or enhance the WiFi reception signal.

3. This device is a low-power smart product. It can support App remote wake-up, PIR wake-up, doorbell wake-up, and will automatically enter sleep mode for a short time after each wake-up. You can set up the working hours in the App settings.

4. In mainland China the App couldn't receive Google's push messages. You need to turn on the App's self-starting function to receive push messages.

5. This device provides free Cloud storage and face recognition services for one month. If you want to continue using these value-added services after the free trial period, you want to purchase these in the App itself.

This manual is for reference only. The App will be modified as versions are updated.

Resolution	1920x1080 / 1280x720 (matching 16:9 format)
Field of View	1.7mm@F2. 4/166°
IR LED	Six 850nm high power infrared lamps, 5-10 metres for night vision
WiFi	802.11 b/g/n supported
Audio	Two-way speaking with echo removal function
Recording	Micro SD card (above C10 high speed branded card is required)
Storage	Supports up to 32Gb Micro SD card
Battery Type	Three 18650 batteries (LI-Ion, 2600mAh)
Push	Quick Push within 1 second
Prompting	Press / PIR / remote mobile phone activation
Power	Standby current: 120 uA Working current: 170 mA

Frequently Asked Questions

Q: Why can't the device connect to WiFi?

A: 1) Please confirm that the WiFi connection adheres to 2.4G protocol.

2) Confirm that the Red Indicator Light is slowly flashly.

3) Check whether the account name and password are correct, and whether there are too many characters.

Q: The device is online and there is a trigger event, but the mobile phone does not receive any push notifications?

A: Check whether the App has 'Automatic Starting' activated, and whether the 'Application Authority' has the notification function enabled. Disable 'Battery Optimization' and 'Close the app when in the background' and 'Always On Display' (depending upon the situation, consider different optimization modes for different brands of mobile phones).

Q: What kinds of power supply modes are supported?

A: 1) The device can use batteries to independently work.

2) USB is available to charge the device.

Q: Does the device support 3G?

A: 3G mobile phones are not supported.

LONG BATTERY LIFE: The capacity of a fully charged 18650 battery is 2600mAh, which equates to 6 months of battery power

HIGH DEFINITION: A Million High Definition Pixels within the Ultra Thin 1.7MM Lens

ANYWHERE, ANYTIME: Remote mobile phone activation (via the UBox App) is supported

2.4G WiFi connection supported

Clear **two-way speaking**

PIR supported. When someone is wandering outdoors, warning information is immediately sent to the connected mobile phone via the App

Automatic switching between Day/Night mode, with clear pictures to safeguard yourself and other household members.

Please note

There will be no further notification of any change of the above functions. Please assume the current video doorbell model as the standard version. Thank you.

BATTERY WARNING

Please only use the correct 18650 battery with a **'shart/button top head'** for this video doorbell!

Flat head

Shart/button top head

Batteries are not included!