

Simply Brands



Clever Dog Smart Camera

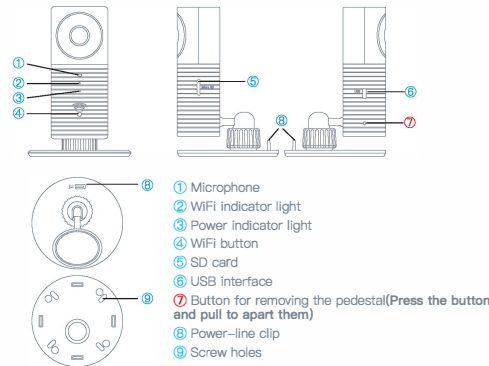
User Manual

Importer Name:
Simply Brands (Asia) Ltd

Importer Address:
Unit 04-05, 16th Floor, The Broadway No. 54-62
Lockhart Road, Wanchai, Hong Kong

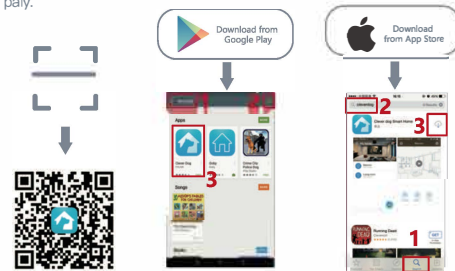
Appearance

Please read the instructions before installation.



User Manual

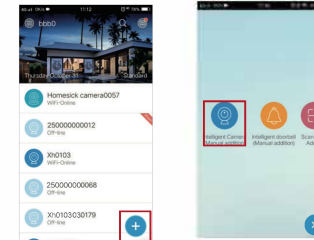
- Power on
- App installation
- Download and install by scanning the QR code at the bottom of package or on the camera.
- To download the APP, Please search 'cleverdog' in APP store or google play.



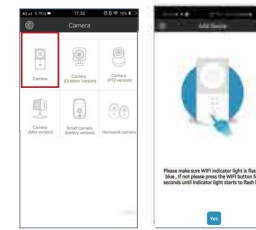
- Registration and login
Open the App and click "Sign up" to register; if you already have a login ID, please click "Sign in"



- Add device
a) Enter into Homepage, click "+" and choose "Intelligent Camera"



- Check that whether the WiFi indicator light flickers in blue or not; if not, long press the WiFi button till it flickers in blue and click "Yes".

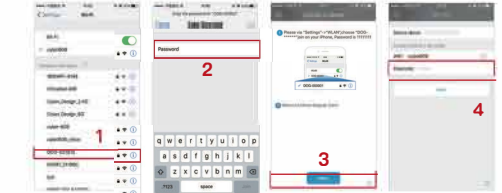


- configure network
On the "add device" page, select the device CID network first(show as picture 1), then configure it with home/office network(show as picture 2).



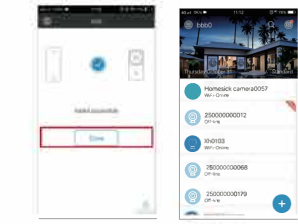
Note: If there is no device CID network when configuring, please refer to below iOS settings route to find it.

- iPhone: System settings → click "WLAN" and choose "DOG-*****" to connect, enter the code 11111111; then back to the App and click "Next"



Note: it's normal that Wi-Fi may auto switch between dog wifi and home/office wifi while configuring.

- Add successfully, start to use!



Indicator Light Status

Indicator light status	Statements
Power light keeps on	Power on/Boot
WiFi light flickers in blue	Configurable status
WiFi light flickers in red frequently	Connecting server
WiFi light flickers in red slowly	WiFi connecting
WiFi light flickers in red and blue alternately	System updating

Technical Parameters

Specifications	WiFi Smart Camera	WiFi Smart Camera Plus	WiFi Smart Camera Panorama
Name	WiFi Smart Camera	WiFi Smart Camera Plus	WiFi Smart Camera Panorama
Lens	90°	120°	180° Fish eye
Resolution	1920*1080	2080*1536	2080*1536
Codec	H.264 CODEC		
Audio	Built-in microphone and speaker		
Wireless Protocol	IEEE802.11b/g/n,2.4G~2.485G,WPA2/WPA/WEP/OPEN		
Work Frequency	2.4G		
Storage Mode	Support Micro SD card up to 128GB&Cloud storage		
Power	Micro USB interface,5V = 1A		
Working Environment	Temperature: -10°C-60°C, humidity: <90%		

FAQ

- How to fix it on the wall?
a) Drill holes and fix the base on the wall with screws, buckle the camera to the base.
b) Stick the base to glass, tiles or other smooth things with double-side tap or 3M glue.

- What is the lowest bandwidth when viewing the real-time video?
a) To ensure the fluency of video, it is advised that the bandwidth isn't lower than 512kbps.
b) The flow consumption of video is 2M/s, and will increase to 2.4M/s.
- Why can't I store videos and read videos properly when I insert the MicroSD(TF) card?
To ensure normal operation of the camera, please insert the following recommended Micro SD(TF) card:
Kingston 8G/16G/32G
SanDisk 16G/32G/64G/128G
PNY 16G/32G/64G/128G

After-sales Services

To guarantee your interests, please read the content as follows carefully!

Warranty Service

- Return Service**
Within 7 days since the receipt of goods, we provide a service of refunding or replacement for the quality problem tested and confirmed by sale service engineer.
- Replacement Service**
Within 30 days since the receipt of goods, we provide a service of replacement and maintenance for the quality problem tested and confirmed by sale service engineer.
- Maintenance Service**
Within 1 year since the receipt of goods, our company will provide free maintenance for the stoppage according to the warranty clauses.
After the warranty period, our company continues to offer the technical service, but replacing the spare parts, our company only charge for material and service fee.
- Timed Commitment**
Since the day our company received the product, we will repair or replace in 5 days (the shipping time will be not included)

Support and Service

- Before you send the device to us, please contact our after-sale service engineers to confirm product failures;
- You can also visit www.cleverdog.com.cn, and contact our after-sale service engineers to seek for technical support.
- Please fill in the product after-sales service card before mailing the user stub.

Warranty Scope

- Warranty service only apply to the product itself, but the packages and accessories are not included.

- Within 30 days, the performance issue of device should be tested by our company, once confirmed, our company will send you another same model product or repaired good ones. And the defective parts will belong to our company.
- Please take your invoice and after sale card if you need after sale service, and if you can not provide above certification, the warranty time will be calculate from the date of manufacture.
- The repaired products will add another 30 days warranty time. If you pay for the technical support, to the same performance issue, we will provide you three months warranty service for free since the day it has been repaired, please ask for maintenance certification and keep it.
- The delivery cost of the repaired products should be paid by the sender.
- The promises beyond the after-sale service which made by the dealers, our company take no responsibility.

Special Statement

- The following situations need to be compensated maintenance during warranty period, please be attention:
- Malfunctions or injures caused by abnormal installment, operation and maintenance.
 - Without authorization, tear up the barcode.
 - The product model and system in the warranty service card are different from the information the product itself.
 - Beyond the period of replacement and warranty.
 - Malfunctions or injures caused by teardown and repair without company's authorization.
 - Malfunctions or injures which are not caused by the technology, design, manufacturing and quality.
 - Malfunctions or injures caused by force majeure, such as earthquake, fire, flood and thunderstrike.
 - Malfunctions or injures caused by accidents or man-made.

Product Repair Way

Please contact the original seller for after-sales service. After purchasing the product, in case the product has problems confirmed by the after-sales service engineer, you can select free services and repairs, goods return and exchange. Relevant warranty period and back freight attribution are as follows: (since the equipment activation date)

Time	within 7 days	7 days-1 month	within 3 months	1 year under warranty	After warranty
Return guarantee	Exchange	Warranty	Warranty	Warranty	Paid maintenance
Back freight paid by	Seller	Seller	AA	Buyer	Buyer

Commitment deadline: The Company will repair or replace the corresponding products or accessories within 5 days from the receipt day. (not including posting time).

After-sales Service Contact

Manufacturer: Shenzhen Cylan Technology Co.Ltd
After-sales service engineers: +86-0755-83185921
Official site: www.jfgou.com
Note: Before the return, Please contact customer service to communicate.

User Stub

To guarantee your interests, please fill in the stub carefully!

Product Information	Product Name	
	CID	
User Information	Purchase Date	
	Name	
	Phone Number	
	Email	
	Address	



Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.